



GENERAL INFORMATION

From Design to Installation, Your Vision Without Compromise.™

CANCELLATIONS

Cancellations are accepted only if the orders are not shipped within the maximum shipping period of ten weeks. Orders cancelled while in production, will be assessed a 50% service charge. If fabric has been received for the order that is being cancelled, there will be a 15-25% restocking fee plus inbound and outbound freight.

CLOSE-OUTS

Close-out fabrics are sold on a first come basis. There are no returns or credits on close-outs.

CREDIT

See CREDIT POLICY on next page.

DEALER SHOWROOMS

Dealer showroom drapes and bedspreads are available at the following pricing:
Bedspreads – 40% off appropriate price list.
Drapery – 50% off appropriate price list.

DELIVERY TIME

Normal delivery time is 6-8 weeks after receipt of fabric & is contingent upon availability of fabric(s) that are ordered. If a shorter delivery time is required, it is recommended that you check availability of fabric(s) prior to placing your order.

DYE LOTS

Dye lots are not guaranteed. Colors may vary from those presented in the sample books.

FREIGHT TERMS

FOB origin unless otherwise specified by customer.

GENERAL

All prices and terms of sale are subject to change without notification. All orders are subject to acceptance by Decorator and will be invoiced at the prices in effect on the date such orders are accepted. If applicable, sales tax will be added to the invoice.

PAYMENT TERMS

Payment terms are on a per customer basis and are determined by Decorator's factoring company. Credit cards are not accepted.

PURCHASE ORDERS

Purchase orders or changes MUST be submitted in writing via mail, fax, or email. No verbal changes will be accepted. Orders must be submitted with finished sizes. Measurements are the responsibility of the customer.

RETURN AUTHORIZATIONS

Merchandise can only be returned if it was manufactured incorrectly. Customer service must be contacted at 800-678-5423 for a return authorization number. An RA must accompany any merchandise being returned for alteration or repairs. Used draperies or bedspreads can not be returned under any circumstances. We will not be responsible for rework and subsequent charges by outside providers without prior authorization. We reserve the right to rework or replace the original order.

SAMPLES

Product or fabric samples will be sent via regular ground service at no charge. If requested, customer will be responsible for 2nd or next day air service charges.



DECORATOR INDUSTRIES



GENERAL INFORMATION - CREDIT POLICY

CREDIT POLICY

INVOICE DISCREPANCIES

Contact our Accounts Receivable Department within 30 days of the invoice date with any invoice discrepancy. Please provide our invoice or sales order number when reporting the discrepancy. We will do our best to resolve any problems quickly.

CREDIT POLICY

All orders over \$20,000 require a 50% deposit prior to ordering fabric and release of the order for production. The balance due will be Net 30 upon credit approval. The customer will be notified of their account status when credit terms are established. Minimum order for opening an account is \$500.

SALES TAX

Sales tax will be charged based on the "ship to" address for each shipment. State acceptable tax exempt or resale certificates must be on file for the state to avoid sales tax. The state DI, LLC will charge sales tax for is Wisconsin. DI, LLC will notify the customer if additional states are added.

TERMS OF SALE

Net 30 day terms will be granted to approved customers. 50% deposits are required for orders exceeding \$20,000. For customers without credit approval, a 50% deposit is required on all orders and the balance paid before shipping. Invoices may be factored. Orders will not be produced for customers with a past due account or exceeding the established credit limit.

